

AN OVERVIEW OF INSTITUTIONS AND SERVICES IN PRAQUE 3 (NOT ONLY) FOR FOREIGNERS



This map was prepared by the Association for Integration and Migration (SIMI), an NGO situated in Prague 3. SIMI has been providing comprehensive free counselling and support to migrants in the Czech Republic for over 20 years. From 2015 SIMI has been testing assistance services of intercultural workers at selected municipal offices and other public services in Prague.

If you need any advice about your life situation in the Czech Republic or you need an interpreter to accompany you to any governmental office in Prague, contact SIMI!



SIMI - Association for Integration and Migration
 Baranova 33, Praha 3
Phone: 224 224 379, 605 253 994
Website: www.migrace.com
Email: poradna@refug.cz
Facebook: SIMIporadna

Intercultural workers:
English: tel. 773 507 489, 774 076 189
Russian: tel. 774 076 152, 774 076 189
Spanish: tel. 773 507 489
Vietnamese: tel. 602 187 674
Email: ip@refug.cz

This map was created under the project **Integration on the Ground - INTEGRO**, implemented by the Association for Integration and Migration under the leadership of The Northern Ireland Council for Ethnic Minorities from Great Britain and in the cooperation with KISA - Action for Equality, Support Antiracism from Cyprus, Citizens For Europe e.V. from Germany and Radio Africa TV from Austria. The project is financed by the European Fund for Integration of Third Country Nationals, Community Actions.

SERVICES FOR MIGRANTS

1 SIMI - Association for Integration and Migration • Baranova 33
 free legal, social and psychosocial counselling for migrants, multicultural public events
PHONE: 224 224 379 • **SOCIAL COUNSELLING:** 605 253 994
LEGAL COUNSELLING: 603 547 450 • **EMAIL:** poradna@refug.cz • www.migrace.com • **COUNSELLING:** MON 9 am-7 pm, WED, THU 9 am-5 pm, TUE, FRI - by appointment only

2 Centre for Integration of Foreigners • Kubelíkova 55
 social and employment counselling for foreigners, assistance in negotiations with public authorities, Czech language courses
SOCIAL COUNSELLING: 222 360 452 • **EMPLOYMENT ADVISORY:** 222 362 142 • **EMAIL:** info@icpraha.org • www.icpraha.org • MON, FRI 9 am-12 am, TUE 9 am-4 pm, WED 12 am-4 pm

3 Association for intercultural work • Kubelíkova 55
 assistance from intercultural workers in negotiations between migrants and public institutions (e.g. governmental offices, schools, hospitals); intercultural work includes interpreting, assistance, basic social counselling
PHONE: 774076152 (RUS) • 774 076 189 (ENG) • 773507489 (ESP)
EMAIL: info@asociaceip.cz • www.interkulturniprace.cz

SOCIAL SERVICES AND COUNSELLING

4 Citizens Advice Bureau REMEDIUM • Křišťanova 15
 free information on the rights and duties of citizens regarding housing, employment, social security, etc., consumer rights counselling, debt counselling
PHONE: 272 743 666, 605 284 737 • **EMAIL:** obcanskaporadna@remedium.cz • www.remedium.cz • MON, TUE, THU 8.30 am-11.30 am, without appointment, 12.30 am-3.30 pm counselling by phone

5 Family and cultural center Nová Trojka • Jeseniova 19
 social counselling, courses for parents, recreational activities for children and adults, activities for families, summer kindergarten and school
PHONE: 777 650 759, 222 589 404 • **CRISIS LINE:** 734 258 291 (Friday-Sunday) • **EMAIL:** novatrojka@nova-trojka.cz • www.nova-trojka.cz

6 Family and community center Paleček • Pisecká 17
 playroom, courses for parents and children, summer kindergarten, social and legal counselling, online parental counselling
PALEČEK PHONE NUMBER FOR FAMILIES: 775 103 993 (Mon-Thu: 9-14)
PLAYROOM: 775 103 100 (Mon-Thu: 9-18) • **COUNSELLING:** michaelaw@rcandilek.cz • **COURSES:** kurzyprorodice@rcpalecek.cz • www.rcpalecek.cz • **COUNSELLING:** THU 5 pm-6 pm (priority is given to clients with appointments) • **PLAYROOM:** MON-THU 9am-6 pm

7 Ulita - Children and Youth Centre in Prague 3 • Na Balkáně 2866/17a
 hobby groups, education and leisure activities for children, youth and adults, family club Ulitka for infants, low-threshold club Beztíže for youth from 11 to 21 years old
PHONE: 606 611 920 • **EMAIL:** info@ulita.cz • www.ulita.cz

8 Low-threshold club - Husita • Husitské centrum • Náměstí Barikád 1
 free space for leisure activities for children and youth from 6 to 26 years old, tutoring, community garden, internet
PHONE: 605 860 906 • **EMAIL:** husitskecentrum@centrum.cz • npkhusita.husitskecentrum.cz • MON-THU 2 pm-6 pm • **INDIVIDUAL COUNSELLING:** FRI 2 pm-6 pm • **TUTORING:** MON-FRI 2 pm-6 pm • **GARDEN:** TUE from 4 pm

9 Pedagogical and Psychological Counselling Centre Prague 3 • Lucemburská 40
 psychological and pedagogical counselling for parents with children aged from 3 to 18 years
PHONE: 222 714 077, 702 087 107 • **EMAIL:** poradna3@ppp3a9.cz • www.ppp3a9.cz/ppp3 • MON - THU 8 am-4.30 pm, FRI 8 am-2 pm

10 STŘEP - Centre for children and family support • Řehořova 10
 assistance to parents in solving educational or any other problems with childcare
PHONE: 224 232 261 • **EMAIL:** strep@centrum.cz • www.strep.cz • MON-THU 8 am-5 pm, FRI 8 am-2 pm, **EMERGENCY:** MON 9 am-11am and THU 2.30 pm-4.30 pm

11 Integration Centre Zahrada • U Zásobní zahrady 8/2445
 services for children with multiple disabilities, services for parents, physiotherapy, occupational therapy, animal assisted therapy, social counselling and other services
PHONE: 222 584 841 • **EMAIL:** info@iczahrada.cz, integracni@centrum.cz • www.iczahrada.cz

12 Centre for children with multiple disabilities • Diakonie Církve bratrské v Praze 3 • Koněvova 151/24
 daily specialized care for people with autism spectrum disorders, mental, sensory or multiple disabilities (for any age)
PHONE: 222 584 355 • **EMAIL:** stacionar@volny.cz • www.cb.cz/praha3/stacionar/ • MON-FRI 8 am-6 pm

13 Club REMEDIUM - Seniors Activity Centre • Táboritská 22
 social meetings, physical exercises, education and rehabilitation programs for retired people
PHONE: 222 712 940 • **EMAIL:** senior@remedium.cz • www.vstupujte.cz • MON-THU 9 am-6 pm, FRI 9 am-6 pm

14 Salvation Army Community Centre • Biskupcova 36
 meeting place for seniors, leisure activities, Christian spiritual care
PHONE: 773 770 220 • **EMAIL:** kc_biskupcova_praha@armadaspasy.cz • www.armadaspasy.cz/praha/komunitni-centrum-praha-3 • MON-FRI 8 am-4 pm

15 In-Home Care Services in Prague 3 • Roháčova 26
 In-home care services for elderly and disabled persons
PHONE: 222 585 258, 222 586 262 • **EMAIL:** pec.sluzba@seznam.cz • www.volny.cz/pecsluzbapraha3 • MON, TUE, THU 8 am-3 pm, WED 8 am-3.30 pm, FRI 8 am-2 pm

16 Retirement Home - Habrová • Habrová 2654/2
 retirement home
PHONE: 284 811 148 • **EMAIL:** patkova@domovpraha3.cz • www.domovpraha3.cz

17 Retirement home and respite services - Pod lipami (Nursing home Pod lipami) • Pod Lipami 2570/44
 respite services, retirement home
PHONE: 284 826 720 • **EMAIL:** osd.lipy@seznam.cz • www.domovpraha3.cz

18 Hospice Cesta domů • Boleslavská 16
 specialized assistance to terminally ill people and their relatives (counselling, home hospice, respite services, equipment rental, library, club Podvečer - bereavement meetings)
PHONE: 283 850 949, 775 166 863, 266 712 610 • **EMAIL:** info@cestadomu.cz • www.cestadomu.cz, www.umirani.cz • TUE-FRI 9 am-5 pm

19 Family, marriage and interpersonal relationship counselling centre Táboritská • Centrum sociálních služeb • Táboritská 1084/15
 social, legal and psychological counselling for families and individuals regarding family and personal life, or relationships in marriage and partnerships; family meditations
PHONE: 255 719 541 • **EMAIL:** miluse.konecna@csspraha.cz • www.csspraha.cz/24833-poradna-taboritska • MON, WED 8 am-4 pm, TUE, THU 8 am-5.30 pm, FRI 8 am-2 pm

20 Intervention centre for people threatened by domestic violence • Centrum sociálních služeb • Chelčického 39
 legal, social and psychological counselling for victims of domestic violence, counselling for persons who are in conflict with their loved ones
PHONE: 281 911 883, 734 510 292 • **EMAIL:** icpraha@csspraha.cz • www.intervencnicentrum.cz, www.csspraha.cz • MON, TUE 8.30 am-5.30 pm, WED, THU 8.30 am - we recommend to make an appointment in advance

21 Shelter housing • Diakonie Českobratrécké církve evangelické • Čajkovského 1640/8
 shelter housing for victims of human trafficking and exploitation in the labor market (accommodation, counselling and assistance)
PHONE: 739 244 889, 739 244 857 (Romanian and Russian) • **EMAIL:** info@diakonie.cz, lucie.vojtkova@diakonie.cz, avramioti@diakonie.cz • www.intervencnicentrum.cz, scps.diakonie.cz

22 Counselling Centre Justýna • In IUSTITIA • Slezská 103 • Eliášova 28, Prague 6 (from 1.7.2015)
 assistance to victims of hate crimes, their relatives and witnesses of hate crimes; professional legal and social counselling, legal representation, mediation of psychological care
PHONE: 773 177 636 (Tue, Wed, Fri), 212 242 300 (Mon, Thu) • **EMAIL:** poradna@in-ius.cz • www.poradnajustyna.cz • **COUNSELLING IN THE OFFICE:** MON - THU 9 am-5 pm (by appointment), **FIELD COUNSELLING:** MON - FRI by agreement

23 RUBIKON Centre • Korunní 101
 debt counselling, prisoner and reintegration programs, employment agency
PHONE: 739 470 408 • **EMAIL:** info@rubikoncentrum.cz • www.rubikoncentrum.cz

24 Shelter housing for men Žižkov • Naděje • Husitská 110/70
 transitional housing for homeless men (max. 1 year), social and psychological counselling
PHONE: 222 783 957, 739 439 057, 775 868 862 • **EMAIL:** husitska.praha@nadeje.cz • www.nadeje.cz/praha/phadzizkov

25 Daily centre U Bulhara • Naděje • U Bulhara 46
 services for homeless people: facilities for sanitation, food distribution, safekeeping of ID papers, general practitioner and gynecologist, social and psychological counselling
DAILY CENTER: 775 868 860 • **MEDICAL CENTRE:** 775 868 861 • **EMAIL:** ubulhara.praha@nadeje.cz • www.nadeje.cz/praha/phndcubulhara

26 RIAPS Crisis Centre • Centrum sociálních služeb • Chelčického 39
 assistance for people who find themselves in difficult situations regarding personal development, relationships, work or social situation; psychological and social counselling, short-term accommodation
PHONE: 222 586 768 (8.00-16.00), 222 582 151 (16.00-8.00) • **EMAIL:** riaps@csspraha.cz • www.csspraha.cz/24829-krizove-centrum-riaps

27 ČSOP Koniklec • Český svaz ochránců přírody • Chvalova 11
 environmental counselling, education and awareness raising
PHONE: 222 948 758 • **EMAIL:** info@ekocentrumkoniklec.cz • www.ekocentrumkoniklec.cz • MON, TUE 10 am-4 pm, FRI 12.30 am-3 pm, **ECOLOGICAL COUNSELLING:** TUE 1 pm-6 pm, THU 8 am-1 pm

GOVERNMENT OFFICES

28 Information centre of Prague 3 • Municipality office P3 • Milešovská 846/1
 information on activities and events organized by the city hall of Prague 3, free counselling
PHONE: 222 232 464 • **EMAIL:** infocentrum@praha3.cz • www.praha3.cz/urad/organizacni-struktura/odbor-vnejsich-vztahu-a-komunikace/oddeleni-informacni-centrum/ • MON, WED 9 am-7 pm, TUE, THU, FRI 9 am-4 pm

29 Department of signatures and documents verification CzechPoint • Municipality office P3 • Lipanská 9, Seifertova 51
 verification of documents (vidimus) and signatures (legalization)
CzechPoint
PHONE: 222 116 206 • **EMAIL:** alexandrs@praha3.cz • www.praha3.cz/urad/organizacni-struktura/odbor-matricni/oddeleni-overovani-podpisu-a-listin-a-czechpoint/ • MON, WED 8 am-12 am and 1 pm-6 pm, TUE, THU 8 am-12 am and 1 pm-3.30 pm, FRI 8 am-12 am

30 Department of Trades and Small Businesses • Municipality office P3 • Lipanská 14
 business registration, concessions, extracts from the Trades and Small Businesses Registry, inspection of entrepreneurs' activities, penalties
BUSINESS LICENSES: 222 116 417, pavlam@praha3.cz • **LICENSE INSPECTION:** 222 116 424, petravl@praha3.cz • www.praha3.cz/urad/organizacni-struktura/odbor-zivnostensky/ • MON, WED 8 am-12 am and 1 pm-5.30 pm

31 Department of Social and Legal Protection of Children • Municipality office P3 • Seifertova 51
 assistance and protection of children in situations that threaten their healthy development, assistance to parents in solving educational and other problems related to child care, supervision and control
PHONE: 222 116 485 • **EMAIL:** martinam@praha3.cz • www.praha3.cz/urad/organizacni-struktura/odbor-socialnich-veci/ • MON, WED 8 am-6 pm

32 Department of Registers and Citizenship • Municipality office P3 • Havlíčkovo náměstí 9
 births, marriages, and deaths, the use of names and surnames, questions of paternity, adoption, divorce and naturalization
PHONE: 222 116 230 - 4 • **EMAIL:** ivanat@praha3.cz • www.praha3.cz/urad/organizacni-struktura/odbor-matricni/oddeleni-matrik-a-statniho-obcanstvi/ • MON, WED 8 am-6 pm

33 Department of Education and Health • Municipality office P3 • Lipanská 9
 education (kindergarten, primary and secondary schools), nurseries, sport, health centres
PHONE: 222 116 357 • **EMAIL:** premyslh@praha3.cz • www.praha3.cz/urad/organizacni-struktura/odbor-skolstvi-a-zdravotnictvi/ • MON, WED 8 am-6 pm

34 Labour Office for Prague 3 - Social Benefits • Seifertova 559/51
 state social benefits, assistance in poverty, care allowances, benefits for persons with disabilities
STATE SOCIAL BENEFITS: 950 178 537, miriam.kozlikova@aa.mpsv.cz • **POVERTY ASSISTANCE:** 950 178 355, pavlina.pytlikova@aa.mpsv.cz • **PERSONS WITH DISABILITIES (OZP):** 950 178 531, tereza.horakova@aa.mpsv.cz • **portal.mpsv.cz/upcr/kp/pha/kop/praha_3** • MON, WED 8 am-12 am and 1 pm-5 pm, TUE, THU 8 am-11 am, FRI 8 am-11 am (registry only)

35 Labour Office for Prague 3 - Employment • Roháčova 133/13
 registration of job seekers, job placement, unemployment benefits
PHONE: 950 178 225, 950 178 111 • **EMAIL:** karel.heinrich@aa.mpsv.cz, posta.aad@aa.mpsv.cz • **portal.mpsv.cz/upcr/kp/pha/kop/praha_3/kontakty** • MON, WED 8 am-12 am and 1 pm-7 pm, TUE, THU 8 am-11 am, FRI 8 am-11 am (new applications only)

36 Prague Social Security Administration (PSSZ) - Regional Office for Prague 3 • Olšanská 3
 registration, collection of payments of pension and sickness insurance, payment of pension and sickness insurance benefits
PHONE: 244 012 111 • **EMAIL:** posta.xa@cssz.cz • www.cssz.cz/cz/kontakty/krajska-a-okresni-pracoviste/praha/uzemni-pracoviste-praha-3.htm • **CLIENT CENTRE:** MON, WED 8 am-5 pm, TUE, THU 8 am-2 pm, FRI 8 am-1 pm • **REGISTRY:** MON, WED 8 am-5 pm, TUE, THU 8 am-4 pm, FRI 8 am-2 pm

37 Labour Office, regional office for the Capital City, Prague • Domažlická 1139/11
 work permits for foreigners
PHONE: 950 178 111, 950 178 376 (work permits) • **EMAIL:** jana.gavendova@aa.mpsv.cz • **portal.mpsv.cz/upcr/kp/pha** • MON, WED 8 am-12 am and 1 pm-5 pm, TUE, THU 8 am-11 am, FRI 8 am-11 am (by appointment only)

38 Department for Asylum and Migration Policy of the Ministry of the Interior (OAMP) • Koněvova 188/32
 long-term and permanent residency for nationals of third countries residing in Prague 1, 3, 6, 7, 8 and 9
PHONE: 974 820 680 (974 832 421 information) • www.mvcr.cz/clanek/sluzby-pro-verejnost-informace-pro-cizince-kontakty.aspx • MON, WED 8 am-5 pm, TUE, THU 8 am-3 pm, FRI 8 am-12 am (by appointment only)

39 Police of the Czech Republic - Alien Police Service • Olšanská 2
 stay of foreigners in the Czech Republic, ID documents, residence controls
PHONE: 974 820 317, 974 820 229 • **EMAIL:** krpa.ocp.opa.podatelna@pccr.cz, krpa.ocp.podatelna@pccr.cz • www.policie.cz/clanek/oddeleni-pobytovych-agenstvi-hlavni-mesto-praha.aspx • MON, WED 8 am-5 pm, TUE, THU 8 am-5 pm, FRI 8 am-5 pm

40 Police of the Czech Republic - The local department Jarov • Koněvova 103
 protects persons, property and public order, receives and investigates crime notifications
PHONE: 974 853 705 • **EMAIL:** p3mopjar@mvcr.cz • www.policie.cz

41 Police of the Czech Republic - The local department Žizkov • Lipanská 16
 protects persons, property and public order, receives and investigates crime notifications
PHONE: 974 853 710 • **EMAIL:** p3mopziz@mvcr.cz • www.policie.cz

42 Municipal Police - department of minor offences • Lupáčova 14
administrative hearings and fine collections
PHONE: 222 025 146, 222 025 148 • www.mppraha.cz • MON, WED
8 am–12 am, 1 pm–5.30 pm, TUE, THU 8 am–12 am, 1 pm–3.30 pm

HEALTH CARE FACILITIES

43 Health Care Facility Olsanska • Olšanská 2666/7
facility of general practitioners and doctors with various specialties,
pharmacy
PHONE: 222 581 617, 222 581 599, 271 774 777 • EMAIL: olsanskasro@volny.cz • www.praha3.cz/samosprava/oblasti/socialni-zalezitosti-a-zdravotnictvi/polikliniky/poliklinika-olsanska/

44 Health Care Facility Jarov • Koněvova 2427/205
facility of general practitioners and doctors with various specialties,
pharmacy
PHONE: 284 860 043 • www.centrumzdravotnipejarov.cz

45 Health Care Facility Vinohrady • Vinohradská 1513/176
facility of general practitioners and doctors with various specialties,
pharmacy
PHONE: 272 739 380 • www.praha3.cz/samosprava/oblasti/socialni-zalezitosti-a-zdravotnictvi/polikliniky/poliklinika-vinohrady/

46 Dental Facility Jarov • Koněvova 198 (vchod z rohu Jeseniovy)
dental clinic for adults and children, X-ray facility, dental hygiene
PHONE: 224 900 660 • www.stomcentrumjarov.cz

MAP ONLINE: mapa.migrace.com/p3-pro-cizince



MŮJ SOUSED JE
CIZINEC,
НЕТ ПРОБЛЕМ

SERVICES FOR MIGRANTS

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- 2 **Centre for Integration of Foreigners** • Kubelkova 55
- 3 **Association for intercultural work** • Kubelíkova 55

SOCIAL SERVICES AND COUNSELLING

- 4 **Citizens Advice Bureau REMEDIUM** • Křišťanová 15
- 5 **Family and cultural center Nová Trojka** • Jeseniova 19
- 6 **Family and community center Paleček** • Písecká 17
- 7 **Ulita - Children and Youth Centre in P3** • Na Balkáně 2866/17a
- 8 **Low-threshold club - Husita • Husitské centrum** • Náměstí Barikád 1
- 9 **Pedagogical and Psychological Counselling Centre P3** • Lucemburská 40
- 10 **STŘEP - Centre for children and family support** • Řehořova 10
- 11 **Integration Centre Zahrada** • U Zásobní zahrady 8/2445
- 12 **Centre for children with multiple disabilities • Diakonie Církve bratrské v Praze 3** • Koněvova 151/24
- 13 **Club REMEDIUM - Seniors Activity Centre** • Táboritská 22
- 14 **Salvation Army Community Centre** • Biskupcova 36

- 15 **In-Home Care Services in Prague 3** • Roháčova 26
- 16 **Retirement Home - Habrová** • Habrová 2654/2
- 17 **Retirement home and respite services - Pod lipami (Nursing home Pod lipami)** • Pod Lipami 2570/44
- 18 **Hospice Cesta domů** • Boleslavská 16
- 19 **Family, marriage and interpersonal relationships counselling centre Táboritská** • Táboritská 1084/15
- 20 **Intervention centre for people threatened by domestic violence** • Chelčického 39
- 21 **Shelter housing • Diakonie Českobratrské církve evangelické** • Čajkovského 1640/8
- 22 **Counselling Centre Justýna • In IUSTITIA** • Slezská 103 • Eliášova 28, Prague 6 (from 1.7.2015)
- 23 **RUBIKON Centre** • Korunní 101
- 24 **Shelter housing for men Žižkov • Naděje** • Husitská 110/70
- 25 **Daily centre U Bulhara • Naděje** • U Bulhara 46
- 26 **RIAPS Crisis Centre • Centrum sociálních služeb** • Chelčického 39
- 27 **ČSOP Koniklec • Český svaz ochránců přírody** • Chvalova 11

GOVERNMENT OFFICES

- 28 **Information centre of Prague 3 • Municipality office P3** • Milešovská 846/1
- 29 **Department of signatures and documents verification CzechPoint • Municipality office P3** • Lipanská 9, Seifertova 51
- 30 **Department of Trades and Small Businesses • Municipality office P3** • Lipanská 14
- 31 **The Department of Social and Legal Protection of Children • Municipality office P3** • Seifertova 51
- 32 **The Department of Registers and Citizenship • Municipality office P3** • Havlíčkovo náměstí 9
- 33 **The Department of Education and Health • Municipality office P3** • Lipanská 9
- 34 **Labour Office for Prague 3 - Social Benefits** • Seifertova 559/51
- 35 **Labour Office for Prague 3 - Employment** • Roháčova 133/13
- 36 **Prague Social Security Administration (PSSZ) - Regional Office for Prague 3** • Olšanská 3
- 37 **Labour Office, regional office for the Capital City, Prague** • Domažlická 1139/11

- 38 **Department for Asylum and Migration Policy of the Ministry of the Interior (OAMP)** • Koněvova 188/32
- 39 **Police of the Czech Republic - Alien Police Service** • Olšanská 2
- 40 **Police of the Czech Republic - The local department Jarov** • Koněvova 103
- 41 **Police of the Czech Republic - The local department Žizkov** • Lipanská 16
- 42 **Municipal Police - department of minor offences** • Lupáčova 14

HEALTH CARE FACILITIES

- 43 **Health Care Facility Olsanska** • Olšanská 2666/7
- 44 **Health Care Facility Jarov** • Koněvova 2427/205
- 45 **Health Care Facility Vinohrady** • Vinohradská 1513/176
- 46 **Dental Facility Jarov** • Koněvova 198 (vchod z rohu Jeseniovy)